Data Security and Privacy in Emerging Scenarios

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ICT ecosystem

- Advancements in the ICT have changed our society
- Infrastructures and services are more powerful, efficient, and complex



• ICT is the enabling factor for a smart society

... Everything is getting smart



Smart car



Museum and exhibitions



Health Care



Augmented reality



Smart e-commerce



Intelligent shops



Smart entertainment systems



Smart governance



Smart toothbrush

Smart society



Smart society - Advantages



Smart services and security – Advantages

- + Better protection mechanisms
- + Business continuity and disaster recovery
- + Prevention and response

Smart services and security - Disadvantages

- More complexity …
 - ... weakest link becomes a point of attack
 - system hacking
 - improper information leakage
 - data and process tampering
- Explosion of damages and violations
- Loss of control over data and processes

Maybe too smart? - 1





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Maybe too smart? - 2



An EU data watchdog has warned of the "considerable risks" to privacy posed by new energy smart meters.

The European Data Protection Supervisor said safeguards were needed over how firms used the "massive collection" of consumers' data uploaded by meters.



Smart meters are able to upload data about consumers' energy use to third parties

Markey Report Reveals Automobile Security and Privacy Vulnerabilities

Wireless technologies leave vehicles exposed to hackers; Information collected on driver locations, habits

WMSHINDTON (Historay 9, 2014) – New standards are reacted to pipe security and privacy graps in our case and hucks, excerning to a report inference lossing by Securito Edistand (Hawley) DNALLS, Huwey, Huwe

Security ... a complex problem



The role of data in a smart environment



The most valuable resource - Data

Fuel of the future

How is it shaping up?

Data is giving rise to a new economy

INQUIRER

The new oil: data is the world's most valuable resource

Why is data protection so important? 'Data is the new oil': Your personal information is now the world's most valuable commodity Huge amounts of data are controlled by just 5 global mega-corporations t. Big Data and Analytics Play an Important Role in the Energy distance reader to be properly protected. From the unclude in the Energy distance reader to be properly protected. From the UK is protected from the UK is protected. 8LOS OG February 2017 ungramy mouse or one programy production in the UK is protected by a linomation for your staff, data usage in the UK is protected by a legal necessity, but crucial to protecting and maintaining your PARTNER CONTENT ARVIND SINGH Real-TimeDATLY IS BIG DATA THE NEW BLACK AROUND THE NET Data is Now The World's Most Valuable Resource The Economist, Monday, May 8, 2017 6:22 AM Data is now the world's most valuable resource according to The Economist. which reports on antitrust concerns about Alphabet (Google's parent company), Amazon, Apple, Facebook, and Microsoft, all of which have tons of data. The

Impact on data protection and privacy



data breaches

Facebook has said personal data on 87 million users was shared with Cambridge Analytica, millions more than it admitted earlier. The social media giant also unveiled new privacy rules, but the whiff of scandal lingers.

Trigger Fine

Mobile phone retailer Carphone Warehouse has been hit with one

Huge amount of data stored at external providers



Cloud computing

- The Cloud allows users and organizations to rely on external providers for storing, processing, and accessing their data
 - + high configurability and economy of scale
 - + data and services are always available
 - + scalable infrastructure for applications
- · Users lose control over their own data
 - new security and privacy problems
- Need solutions to protect data and to securely process them in the cloud



Cloud Service Providers (CSPs) apply security measures in the services they offer but these measures protect only the perimeter and storage against outsiders





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functionality

cloud

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- functionality implies full trust in the CSP that has full access to the data (e.g., Google Cloud Storage, iCloud)
- protection

Cloud Service Providers (CSPs) apply security measures in the services they offer but these measures protect only the perimeter and storage against outsiders



- functionality implies full trust in the CSP that has full access to the data (e.g., Google Cloud Storage, iCloud)
- protection but limited functionality since the CSP cannot access data (e.g., Boxcryptor, SpiderOak)

Cloud computing: New vision

Solutions that provide protection guarantees giving the data owners both: full control over their data and cloud functionality over them







Cloud computing: New vision

Solutions that provide protection guarantees giving the data owners both: full control over their data and cloud functionality over them



- client-side trust boundary: only the behavior of the client should be considered trusted
 - \Longrightarrow techniques and implementations supporting direct processing of encrypted data in the cloud





Data protection - Base level



in IT souk CeX hack attack

Data protection - Base level



Two million customer records pillaged in IT souk CeX hack attack

serious limitations'

Data protection - Regulation



Access and usage control



Selective sharing





Governance and regulation

Data protection - Confidentiality (1)

- Minimize release/exposition
 - o correlation among different data sources
 - o indirect exposure of sensitive information
 - \circ de-identification \neq anonymization



TECHNOLOGY UNBOXED

Big Data Is Opening Doors, but Maybe Too Many

IN the 1960s, mainframe computers posed a significant technological challenge to common notions of privacy. That's when the federal government starting tax returns into those gaint machines, and consumer credit bureaus began building databases containing the personal financial information of millions of Americans. Many poole feared that the new computerized mails would be put in the service of an intrusive corporate or government Big Brother.

Data protection - Confidentiality (2)



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Netflix Spilled Your Brokeback Mountain Secret, Lawsuit Claims



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Gay men 'can be identified by their Facebook friends'

Homosexual men can be identified just by looking at their Facebook friends, a to unpublished research by two students at the Massachusetts Institute of Tec





Re-identification with any information

- Any information can be used to re-identify anonymous data
 - ⇒ ensuring proper privacy protection is a difficult task since the amount and variety of data collected about individuals is increased
- Two examples:
 - AOL
 - Netflix

In 2006, to embrace the vision of an open research community, America OnLine publicly posted queries to AOL's search engine

- 20 million search queries for 658,000 users summarizing 3 months of activity
- obviously identifying information (AOL username, IP address) was removed
- usernames replaced with unique identification numbers

AOL 🍉

AOL data release - 2

User 4417749:

- numb fingers
- 60 single men
- · dog that urinates on everything
- hand tremors
- · nicotine effects on the body
- dry mouth
- bipolar
- · several people with last name Arnold
- landscapers in Lilburn, Ga
- homes sold in shadow lake subdivision Gwinnett county, Georgia

AOL data release - 2

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Thelma Arnold, a 62-year-old widow living in Lilburn, Ga

A Face Is Exposed for AOL Searcher No. 4417749

By MICHAEL BARBARO and TOM ZELLER Jr. Published: August 9, 2006

Buried in a list of 20 million Web search queries collected by AOL and recently released on the Internet is user No. 4417749. The number was assigned by the company to protect the searcher's anonymity, but it was not much of a shield.





Erik S. Lesser for The New York Times Thelma Arnold's identity was betrayed by AOL records of her Web searches, like ones for her dog, Dudley, who clearly has a problem.

searches over a three-month period on topics ranging from "numb fingers" to "60 single men" to "dog that urinates on everything."

No. 4417749 conducted hundreds of

And search by search, click by click, the identity of AOL user No. 4417749 became easier to discern. There are queries for "landscapers in Lilburn, Ga," several people with the last name Arnold and "homes sold in shadow lake subdivision gwinnett county georgia."

It did not take much investigating to follow that data trail to Thelma Arnold, a 62-year-old widow who lives in Lilburn, Ga, frequently researches her friends? medical ailments and loves her three dogs. "Those are my searches," she said, after a reporter read part of the list to her.

AOL data release - 3

What about user 17556639?

- · how to kill your wife
- · how to kill your wife
- wife killer
- · how to kill a wife
- poop
- dead people
- pictures of dead people
- killed people
- dead pictures
- dead pictures
- dead pictures
- murder photo

- steak and cheese
- · photo of death
- photo of death
- death
- dead people photos
- photo of dead people
- www.murderdpeople.com
- decapatated photos
- decapatated photos
- car crashes3
- car crashes3
- · car crash photo

In 2006: "Netflix Prize" of USD 1 million for a movie recommendation algorithm that improved Netflix's algorithm by 10%

- 100 million records (movie rated, rating, date) for 500,000 users from Oct.'98 to Dec.'05
- only a sample (one tenth) of the database was released
- some ratings were perturbed (but not much, not to alter statistics)
- identifying information (usernames) removed, but a unique user identifier was assigned to preserve rating-to-rating continuity

Netflix prize data release - 2

Netflix Prize dataset + IMDb:

- with 6 movie ratings and dates (± 2 weeks), 99% of records uniquely identified
- with 2 movie ratings and dates (± 3 days), 68% of records uniquely identified
- 84% of subscribers in the dataset uniquely identified by knowing
 6 obscure (outside the top 500) movies

Netflix prize data release - 2

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THREAT LEVEL - privacy

Netflix Spilled Your Brokeback Mountain Secret, Lawsuit Claims BY RYNA SINGEL 12.7.7.9 429 PM V From Render





An in-the-closed teablan mother is suing Mettix for privacy invasion, alleging the movie rental company made it possible for her to be outed when it disclosed insufficiently anonymous information about nearly half-amillion customers as part of its \$1 million contest to improve its recommendation system.

The sulk known as Dee w. Nettix (.pdf) was filed in federal court in California on Thursday, alleging that Netfix violated fair-trade laws and a federal privacy law protecting video rental records, when it launched its popular contest in September 2006.

The suit seeks more than \$2,500 in damages for each of more than 2 million Netflix customers.

In 2012, Target found to mine customers' data for targeted advertising

- Every customer assigned a Guest ID number:
 - tied to credit card, name, email address, ...
 - stores history of bought goods and other (bought) information
- Purchase history enables mining to
 - o infer major life events
 - predict shopping habits
 - target on expected interest

Target data mining

Forbes

In 2012, Target found to mine customers' data for targeted advertising

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How Target Figured Out A Teen Girl Was Pregnant Before Her Father Did



Kashmir Hill Former Staff Tech

Every time you go shooping, you share intimate details about your consumption patterns with retailers. And many of those retailers are studying those details to figure out what you like, what you need, and which coupons are most likely to make you happy. Target, for example, has figured out how to data-mine its way into your womb, to figure out whether you have a baby on the way long before you need to start buying diapers.



Target has got you in its aim

Charles Dublige outlines in the New York Times how Target tries to hook parents:-b-te at that crucial moment before they turn into rampant -- and loyal -- buyers of all things pastel, plastic, and miniature. He talked to Target statistician Andrew Pole -- before Target freaked out and cut off all communications -- about the clues to a customer's impending hundle of joy. Target assigns every customer a Guest ID number, tied to their credit card, name, or enail address that becomes a bucket that stores a history of everything they've bought and any demographic information Target has collected from them or bought from other sources. Using that, Pole looked at historical buying data for all the ladies who had signed up for Target baby registries in the past. From the NTC:

Cambridge Analytica scandal - 1

The Observer

Revealed: 50m Facebook files taken in record data breach

Exclusive

 Whistleblower tells of bid to influence votes
 Tech giant suspends controversial data firm

Carole Cadwalladr & Emma Graham-Harris

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ical advertisements.

christopher wyste, who worked with a Cambridge University acadente to obtain the data, told the Unarrow: Wie explaind Exclosede to harvest millions of people's profiles And built models to exploit what we know about them and earget their is inner demons. That was the basis the entitie certorary was half it on."

> and confirmed by a factbook statement, show that by late 2003 the compary had found out that information had been harvessiel on an unprecodenied scale. However, at the time it failed to alert users and treek only include the science science and science.

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terrinsed on page 7



Edward Snowden

Facebook makes their money by exploiting and selling intimate details about the private lives of millions, far beyond the scant details you voluntarily post. They are not victims. They are accomplices.



How Trump Consultants Exploited the Facebook Data of Millions (Publ... Cambridge Analytica harvested personal information from a huge swath of the electorate to develop techniques that were later used in the ... Ø nytimes.com

9:28 PM - Mar 17, 2018

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atopher Wythe.

Venus for the Obser



Cambridge Analytica scandal - 2

- Personality quiz app
 - installed by 330,000 Facebook users who gave permission for accessing their data ...
 - ... but the app was also collecting data of those users' friends
- Data from 87 million Facebook users retrieved by the app
 - data shared with Cambridge Analytica
 - o users profiled through their data

OCEAN model

- Openness
- Conscientiousness
- Extraversion

• Agreeableness

• Neuroticism

OCEAN model

- Openness do you enjoy new experiences?
- Conscientiousness
 do you prefer plans and order?
- Extraversion how social are you?
- Agreeableness do you value others' needs and society?
- Neuroticism how much do you tend to worry?

OCEAN model

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Message to push support for Second Amendment of US Constitution

Conscientious individual with high neuroticism:



"The second amendment isn't just a right. It's an insurance policy. Defend the righ to bear arms!"

OCEAN model

- Openness do you enjoy new experiences?
- Conscientiousness
 do you prefer plans and order?
- Extraversion how social are you?
- Agreeableness do you value others' needs and society?
- Neuroticism
 how much do you tend to worry?

Message to push support for Second Amendment of US Constitution

Close and agreeable individual:



"From father to son, since the birth of our Nation. Defend the second amendment."

Characterization of Data Protection Challenges in Cloud Scenarios

Three dimensions characterize the problems and challenges



Security properties



Access requirements



Architectures



Combinations of the dimensions

- Every combination of the different instances of the dimensions identifies new problems and challenges
- The security properties to be guaranteed can depend on the access requirements and on the trust assumption on the providers involved in storage and/or processing of data
- Providers can be:
 - \circ curious
 - lazy
 - malicious

Digital Data Market

Digital Data Market



Requirements capturing and representation
 policies regulating access, sharing, usage and processing

Requirements capturing and representation
 policies regulating access, sharing, usage and processing



Requirements capturing and representation
 policies regulating access, sharing, usage and processing



Enforcing technologies
 data wrapping / sanitization

Requirements capturing and representation
 policies regulating access, sharing, usage and processing



• Enforcing technologies

data wrapping / sanitization





Requirements capturing and representation
 policies regulating access, sharing, usage and processing



• Enforcing technologies

data wrapping / sanitization





• Enforcement phase

ingestion / storage / analytics

Ingestion / Storage / Analytics









Other open issues



Conclusions

- ICT advancements introduces:
 - new needs and risks for privacy
 - new opportunities for protecting privacy
- · Lots of opportunities for new open issues to be addressed

... towards allowing society to fully benefit from information technology while enjoying security and privacy



"Before I write my name on the board, I'll need to know how you're planning to use that data."