

THE ROLE OF SENSING FOR HEALTH AND WELL-BEING

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Current computing systems can process a sophisticated combination of sensing data at great speed and with high impact outputs



But... At what sort of quality level?



SENSOR DATA ACQUISITION

Technology is having a massive influence on how many different key services are deployed in society.

Sensing have become the back bone of the transformation or the creation of many of those services.



TYPE OF SENSORS

Smart watches and Smart Phones will typically have these and more!:

- Accelerometer
- Gyroscope
- Magnetometer or Compass
- Barometric Pressure Sensor
- Body Temperature Sensor
- Heart Rate Monitor
- Oximetry Sensor
- Ambient Light Sensor



- Altimeter Sensor
- Bioimpedance sensor
- Proximity Sensor
- ECG Sensor
- Gesture Sensor
- UV Sensor
- Skin Conductance Sensor
- GPS Sensor in Smartwatch

Well...it depends for what purpose...

FOR EXAMPLE...

Let us consider a case that is sensitive: heart monitoring ...



Smartwatch





Holter Monitor

A COMPARISON

Holster monitor:

- Bulky
- (very) Expensive
- Uncomfortable
- Very precise
- Better info for physician
- Healthcare standard (UK-NHS approved)

Smartwatch:

- Small
- (not so) Expensive
- Comfortable
- Not so precise
- Better info for user
- Not healthcare standard



CONTEXT-AWARE SUPPORT FOR CARDIAC HEALTH MONITORING USING FEDERATED MACHINE LEARNING

Context-aware Support for Cardiac Health Monitoring using Federated Machine Learning. Godwin Ogbuabor, J. C. Augusto, R. Moseley, and A. van Wyk. Proc. of 41th SGAI Int. Conf. on Artificial Intelligence (AI-2021). Cambridge, December 2021. Springer Verlag.

https://repository.mdx.ac.uk/item/89803





Combining/complementing the best of both technologies ...

Each data has a natural conceptual granularity...







SOME POINTS ON PREVIOUS ANALYSIS

- As indicated initially there is a lot of different sensors at different standards (for example, NHS vs commercial).
- I am not suggesting research on wearables available to the public is not worth doing or that they are completely useless, it is what people make of it, e.g., the reasoning on extreme ways, especially unrealistically optimistic.
- The problem exceeds citizens believing their smartwatch is extremely accurate on delicate issues of health, also academics' believes on technical reports of experiments carried out with gadgets such as smartwatches for health with little evidence on the thoroughness of the reported (possibly inflated) positives (and possibly underplayed negatives).





DATA PROCESSING

Spoilt for choice, many approaches...

- Logic (non-monotonic, temporal, fuzzy, description,...)
- Probabilistic methods (Bayesian Networks, HMMs, Kalman Filters,...)
- Classifiers (decision trees, k-NN, SVM, ANNs,...)
- ML/NLP (un-/semi-/supervised learning, Large Language Models and Generative Pre-trained Transformers)

Each one with pros and cons...!



- Latest developments grabbing the attention of the media come from the data intensive systems: GPT-4 it is estimated to have been trained concerning more than1 trillion parameters.
- That allows the system to create text and images <u>resembling</u> human production, still producing "hallucinations".
- One problem being the quality of the input data



OTHER IMPORTANT AREAS ARE UNDERDEVELOPED

Despite the potential usefulness of LLMs based Generative AI, in health and well-being applications, other algorithmic and system qualities are also extremely important and are not so well explored, for example:

* explainability

* reliability





EXPLAINABILITY



Using Argumentation to Manage Users' Preferences. C. L. Oguego, J. C. Augusto, A. Muñoz, M. Springett. Future Generation Computer Systems, , 81 . pp. 235-243 (Elsevier). 2018.

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Select Specification File

idPossibleConflict	detected_time	conflictName	
1	2019-09-16 14:42:17.0	CorridorLight	
2	2019-09-16 14:42:17.0	BedRoomLight	
8	2019-09-16 14:42:17.0	ShowerRoomLight	

MReasoner

This detected conflict was solved using Persistency

Argumentation Solver

Load Results/Solved Conflicts

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258	156864	true	true	true	true	true	true	false	true	true	true	true	
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265	156864	false	true	false	false	true	true	true	true	true	true	true	
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87	257	2019-09-16 14:47:20	NULL	1	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	Svedificity
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90	259	2019-09-16 14:47:23	NULL	1	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	Specificity
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94	260	2019-09-16 14:47:24	NULL	NULL	NULL	0	NULL	NULL	NULL	NULL	NULL	NULL	NULL	Persistency
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96	261	2019-09-16 14:47:26	NULL	1	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	Specificity
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101	263	2019-09-16 14:47:29	NULL	NULL	NULL	NULL	RULL	NULL	NULL	1	NULL	NULL	NULL	User Preferences
102	263	2019-09-16 14:47:29	NULL	1	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	NULL	Specificity
103	263	2019-09-16 14:47:29	NULL	NULL	NULL	0	NULL	NULL	NULL	NULL	NULL	NULL	NULL	Persistency
104	264	2019-09-16 14:47:30	NULL	NULL	NULL	NULL	NULL	NULL	NULL	1	NULL	NULL	NULL	User Preferences
105	265	2019-09-16 14:47:31	NULL	NULL	NULL	NULL	NULL	NULL	NULL	1	NULL	NULL	NULL	User Preferences
106	266	2019-09-16 14:47:32	NULL	NULL	NULL	NULL	NULL	NULL	NULL	1	NULL	NULL	NULL	User Preferences

Using argumentation to solve conflicting situations in users' preferences in ambient assisted living. C. L. Oguego; J.C. Augusto; M. Springett; M. Quinde and C. James-Reynolds. Applied Artificial Intelligence, 35(15):2327-2369, Taylor and Francis. 2021.

Ha! I like that... systems should be able to justify their decisions



RELIABILITY

A substantial part of the work in our Research Group as been focused on:

- Testing
- (formal) Verification

 \rightarrow Are we building the system right?

Validation → Are we building the right system?



RELIABILITY - TESTING

Context Testing Table

	Enablers	Assumptions	Preconditions	Context testing table ID (CTTID)		D (CTTID)			
		Initial values				<u>CL1-FR1</u>	<u>CL1-FR1</u>		
Context Description				Sleeping pattern					
Expected Outcome (s)				Monitor sleeping pattern based on defined preconditions					
				Tests					
				PIR Sensor	Pressure Pad	Light Actuator	Sleep		
				0	0	0	Sleeping		
				0	0	1	Not Sleeping		
				1	1	0	Not sleeping		
				1	1	1	Not sleeping		
			Other combinations not defined by developer	*	*	*	Sleep/not sleeping		
				Rang	e of values		Values of interest		
Sensors	PIR Sensor	Activated	No change triggered	0 and 1		0	, 1		
	Pressure Pad	Activated	User still in bed	0 and 1	0 and 1 0, 1		, 1		
	Light Actuator		No change in light status	0 and 1		0	, 1		
Network	Z-wave (vera hub)		Continuous connection with sensors						
Database	Preferences database								
Reasoner	Real-time Context Reasoner	MReasoner in use	MReasoner does not detect user activity						
HCI	Preference interface								
Preferences	P1								
Users	Only user								
Clock			Time is within the prescribed normal sleep period	Time betwee	en 00:00:00 and				

Random timebased test cases

Please complete the form to auto generate test cases

TestID

CL1-FR1

Context

sleep

Sensor

BedroomBedPressure	
Select Sensor	
BedroomBedPressure	
BedroomMotion	
BedRoomLight	

 \sim

 \sim

Export to excel

09:30:00

End time

Number of tests

10

Submit

ease com

Test cases generation time interval

Please set up minimun and maximum time interval

estID	
CL1-FR1	
Context	
sleep	~
/in test case time (in seconds)	

4

Maximum test case time (in seconds)

	Test Output										
Requirement	Requirement Priority	Context	CTT ID	Date	Time	Actual outcome	Predicated outcome	Test result	Re- run Test		
sleep alert	HIGH	sleep	CL_FR1	2021- 11-02	10:40:29	TRUE	TRUE	MATCH			



RELIABILITY- (FORMAL) VERIFICATION

Requirements

\rightarrow Model

\rightarrow Simulations

→ Properties (requirements) verification or counter-examples



Example: Asthma Management System

Using Formal Methods to Guide the Development of an Asthma Management System. Juan Carlos Augusto, Mario Jose Quinde, Nawaz Kahn. Proceedings of 10th Int. Conf. on Dependable Systems, Services and Technologies Leeds, UK, June 5-7, 2019







			🔽 🖌 🚺 3:08						
Your Control Tests									
New Control Test									
Time	PEF	Rescue puffs	Result						
Wed, 10 Oct 18 3:08 PM	680	0	well controlled						
Wed, 10 Oct 18 3:07 PM	580	0	not well controlled						

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	Requirements
	a. The indicators that the system should track. (In case the triggers of the person with asthma are still not known, the system should track all the indicators that it possibly can.)
1. The Personalization Module (PM) should allow users to customise the	b. The places where the system should track those indicators in case they are outdoor or indoor environmental indicators.
following features of the prototype:	c. The users that will have access to the context-related information of the person with asthma.
	d. The users that will receive notifications when the system detects a potentially risky situation.
2. The system Notification Engine should notify users (pull approach) when the C-A/CBB Beasoner detects a	a. In case the triggers of the person with asthma are still not known, the C-A/CBR Reasoner should analyze the context based on previous situations that led the person with asthma to a deterioration of their health status.
potentially risky situation based on the indicators-tracking personalization done by the user (1.a).	b. In case the triggers of the person are partially known, the C-A/CBR Reasoner should notify users depending on the indicators-tracking personalization (2), and it should also analyze previous situations that led to a deterioration of their health status (2.a).
3. The C-A/CBR Reasoner can be activate	ed by the user (push approach) in case they want to know the possibilities of a risky situation to occur.
4. The user should be able to ask the Report Generator subsystem to show a report based on the indicators-tracking personalization (1.a).	a. In case the triggers of the user are not known, the Report Generator subsystem should show a report about all the indicators that it is tracking.
5. The Data Handler subsystem should	a. The Data Handler subsystem should query the APIs every certain time.
APIs considering the indicators-tracking	b. Every time the system obtain context-related data from the APIs, it should activate the C-A/CBR



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chan cacbr_db = [0] of {mtype}; chan dh_db = [0] of {mtype}; chan dh_cacbr = [0] of {mtype}; chan cacbr_ne = [0] of {mtype}; _____*/ active [1] proctype External () end: do :: if :: external!input :: external?output fi od __*/ _____ active [1] proctype PersModule () end: do :: if :: atomic{external?input -> true} :: pm_db?db2pm :: pm_db!pm2db :: atomic{external!output -> true} od ----active [1] proctype ReportGen ()

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adjac 1) of mil uf non-02 (state 20) [non-db2non2db]

p4: [] ((monitor && goingout && highPollenDetected) -> <> generate_notification)

(i.e., whenever the system is monitoring and user goes out of the house and high pollen has been detected then an notification is issued)

3 s3-m4-v2.pml				_ 0 <u>_ ×</u>
	Spin Version 6.4.9 1	17 December 2018 :: iSpin Version 1.1.1 23 February 2014		
Edit/View Simulate / Replay Verification Sw	rarm Run <help> Save Session Res</help>	store Session <quit></quit>		
Safety	Storage Mode	Search Mode		
safety	exhaustive	 depth-first search 		
+ invalid endstates (deadlock)	+ minimized automata (slow)	+ partial order reduction		
+ assertion violations	+ collapse compression	+ bounded context switching		
+ xr/xs assertions	○ hash-compact ○ bitstate/supertrace	with bound: 0	Show Error	Advanced
Liveness	Never Claims	+ iterative search for short trail	Trapping	Parameter
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C acceptance cycles	• use claim	+ partial order reduction		
enforce weak fairness constraint	claim name (opt): p4	report unreachable code		
	Run St	op Save Result in: pan.out		
4 modelling basic behaviour in first colur app has been personalized to be sensitive to Po ecciveng notifications with pollen status, when the etected to be high then it issued a notification. */ 6 7 /* it shows that notifications are feasible es whithni the system which may prevent the no 8 Itl p1 { [] monitor} 9 Itl p2 { [] goingout} 10 Itl p3 { <> generate_notification 11 Itl p4 { [] ((monitor && gi generate_notification) } 12 13 14 mtype = {input, notification_ h_Pollen, low_Pollen, output}; 15 /* comunication between decision mal side of it (APIs, users, environments) */ 16 mtype = {pm2dh, dh2pm}; nd dh */ 17 mtype = {ro2dh, dh2ro}; /*	nn of requirements table. Assume the llen. A user indicates a preference for r ne person is going out, if the pollen is d le however it also shows there are cycl tification to be finally issued */ tion } oingout && highPollenDetected) -> <> prefered, notification_not_prefered, hig on making core part of system and exte /* type of comunication between pm a type of comunication between ro and d	choose which one with ./pan -a -N name (defaults to -N p1 or use e.g.: spin -search -ltl p1 s3-m4-v2.pml gcc -DMEMLIM=1024 -O2 -DXUSAFE -DSAFETY -w -o pan /pan -m10000 -N p4 Pid: 5240 pan: ltl formula p4 (Spin Version 6.4.9 17 December 2018) + Partial Order Reduction Full statespace search for: never claim + (p4) assertion violations + (if within scope of claim) cycle checks - (disabled by -DSAFETY) invalid end states - (disabled by never claim) State-vector 100 byte, depth reached 863, errors: 0 832 states, stored 13105 states, matched 13937 transitions (= stored+matched) 2576 atomic steps hash conflicts: 22 (resolved)) n pan.c	

RELIABILITY - VALIDATION

There are no recipes out there that innovating teams can apply, each one reinventing the wheel and not sharing so there is no "good practice" arising developing... we have been exploring simple repeatable processes:

Pre-validation Steps

- Smart home infrastructure set up
- Ensure the DMMS is running (e.g., reasoning software, sensors hub, and Server)
- Determine Validation scenarios
- Carried out a physical check of all the equipment (including sensors)
- Access/Print Context Testing Tables
- Print validation scenario tables
- Print performance indicator tables
- Print validation error log

Active Validation Steps

- Familiarise participant with the smart home
- Explain the validation scenarios (Eat, Sleep, Indoor activity)
- Explain performance indicator tables for each scenario
- Go through the documents to be completed
- Perform a trial run of scenarios
- Carry out individual validation scenarios
- Carry out combined validation scenarios
- Participant completes validation scenario tables
- Participant completes performance indicator tables
- Document results
- End validation process



Validation ID	CTT ID	Source	Scenario	Participant	Observer	Assumptions made	
V100	CL1-FR1	 Requirements Table Context Table Context Testing Tables (CTT) 	Sleep	User	Developer	 Clock between 8:30pm and 07:30 am User naps between 02:00 pm to 04:00 pm User sleeps between 08:30 pm and 07:00 am User sleeps with the light off 	
			Expected Outco	omes			
			 Depending gets out of I When the u 	on specified time bed, the light sho ser is in bed, the	e of day, i.e., ould come on light should	8:30 pm to 06:30 am, when the user	
Steps to execute	the scenar	io	Observable Effects Time dimension				
 Walk into the bedroom and get into the bed Lay on the bed for 5 minutes Get out of bed Walk and out of the bedroom to the bathroom Stay in the bathroom for a minute or two Walk back into the bedroom Lay on bed 			 The light turninto the roo The light turninto the roo The light turninto the light turninto turnintotur turnintoturninto turninto tur	rns on when part m rns off when par o motion is det rns on when use n 8:30 pm and 0	icipant walks rticipant is in ected in the er gets out of 7:30 am	 Light should turn on within 4 seconds of walking into the bedroom Light should turn off within 5 seconds of the participant being in bed Light should turn on/off within 3 seconds of getting out of bed and turn off when the user gets back into bed respectively 	

Real world sensor data validity



Participant No.	Scenario	Validation	Affected	Error	Error Effect	or Effect Error Source	
		No.	service	Description			
1	Sleep	1	Bedroom lighting	Bedroom light did not turn off as expected	 System Quality 	 Inadequate requirement capture 	CL1-FR1
				Bedroom light remained on	Logical error	 System specification 	

Quality Traceability for User-centric Context-aware Systems in Intelligent Environments. Nawa Sakanga, Juan Carlos Augusto, Lindsey Brodie, and Liza Marzano. Proceedings of Internet of Healthcare Things Workshop, co-located with IEEE 8th World Forum on Internet of Things 26th of October – 11th of November 2022, Yokohama, Japan







AnAbEL - User's Interface

Save

Cancel



2. Kitehen S. Hoam US Main Door		ssr { (clockBetween (08:00 < Line: 85 Column: 102
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	USER ACTION Date	ITERATION: 272 - 2019-10-0
	User respense Last events:	ITERATION: 273 - 2019-10-0 ********* Change on State ********** Warning! Pollin
		ITERATION: 274 - 2019-10-0 Occurs(ingr(Kite Occurs(isKitchen isKitchen TRIGGER isKitchen TRIGGER
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All right	<pre>//ssr(((-)[1s.)#eatingOutTime ^ eatingOutTime) -> eat&lertCarer);</pre>	l
	<pre>//reset for next meal ssr{(<->[2s.]eatSchedule ^ #eatSchedule) -> #healthyEating); ssr{(skipMeal ^ eatAlertCarer) -> #skipMeal); ssr{((-]{60s.]eatingOutTimeAlert ^ #eat)-> #eatingOutTimeAlert); //ssr(([-]{60s.]eatingOutTime ^ #eat)-> #eatingOutTime); //RESET ALERTS ssr{(([-]{60s.]#eatAlertUser ^ eatAlertUser) -> #eatAlertUser); ssr{(([-]{60s.]#eatAlertCarer ^ eatAlertCarer) -> #eatAlertCarer);</pre>	
	<pre>ssr((clockBetween(00:00-07:59:59)) -> #eatSchedule); ssr((clockBetween(00:00-09:00:00)) -> eatSchedule); </pre>	
	ITERATION: 270 - 2019-10-03 17:19:03.236	
Nexus 7 - X	********* Change on State: 0 ******* INFO: 1-4: Gineslivingroom change 1 to 0 ********* Change on State: 1 ******* INFO: 1-5: Gineskitchen change 0 to 1	
A D V 2 U AvAbEL: Secondary User	ITERATION: 271 - 2019-10-03 17:19:04.236	
USER		
ACTION	ITERATION: 272 - 2019-10-03 17:19:05.236	
User respense	ITERATION: 273 - 2019-10-03 17:19:06.236	
Last events:	********* Change on State: 1 ******* INFO: 505: KitchenMotion change 0 to 1 ********** Warning! Polling process span 6537 ms	
	ITERATION: 274 - 2019-10-03 17:19:07.236	
1	Occurs(ingr(KitchenNotion)),274)	
	Occurs(isKitchen),274) isKitchen TRIGGERED BY (KitchenMotion , Gineskitchen)	
	isKitchen TRIGGERED BY (KitchenMotion , Gineskitchen)	

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THE ROLE OF SENSING FOR HEALTH AND WELL-BEING

DATA AND CONTEXT

- Sensor data helps to define contexts of users. On the other hand the quality of the interpretation of sensor data is proportional to its wider context.
- So data and context are powerfully related, and we need to consider these interrelation more carefully.
- However, for two decades colleague have been using a definition of contextawareness which is mostly technology-oriented.







context

data

CONTEXT-AWARENESS

A more human/stakeholder-centric view is needed:

- <u>Context:</u> the information which is directly relevant to characterize a situation of interest to the stakeholders of a system.
- <u>Context-awareness</u>: the ability of a system to use contextual information in order to tailor its services so that they are more useful to the stakeholders because they directly relate to their preferences and needs.

Systems should be conceived more explicitly to serve humans!

A Smart Environments Architecture (SEArch), J. C. Augusto et al. Applied Artificial Intelligence. Taylor and Francis. 2020.

Context-aware Systems Architecture (CaSA). J. C. Augusto et al. Cybernetics and Systems, Taylor and Francis. 2021.



This then more naturally capture what humans expect from an Intelligent Environment...

- <u>Beneficiary Context Perception (BCP)</u>: is the context as perceived by the beneficiary, where Perception here is understood as measured with the available infrastructure.
- <u>Beneficiary Context Expectations (BCE)</u>: are the services the beneficiary expects in a given context.

Hence an Intelligent Environment can be seen as one that should work to optimize the alignment of BCE and BCP in favour of the main beneficiaries.



They can be calculated in real-time:

- BCE(p_i, s_j, c_k, b; t) measures how a beneficiary (b) prefers (p_i) a contextualized (c_k) service (s_i) at a certain time (t),
- BCP(p_i, s_j, c_k, b; t) measures how that beneficiary perceives the actual delivery of that service, then we can define the level of Service

Achievement Satisfaction of an IE system for beneficiary b at time t is:

SAS (IE, b, t)=
$$\sum_{i=1..p; j=1..s; k=1..c} |BCE(p_i, s_j, c_k, b; t) - BCP(p_i, s_j, c_k, b; t)| = 0$$

That is the IE system should aim to achieve the <u>best possible alignment of the user</u> expectation with the user perception of system services at all times.

(A generalization SASm(IE, B, t) for multiple users also available)

Contexts and Context-awareness Revisited from an Intelligent Environments Perspective. J.C. Augusto. Applied Artificial Intelligence, Taylor & Francis (2022)



Contexts for Intelligent **En**vironments (CIEn) Theory: CIEn=<B, S, C, Ops, A, OW> where: $B=\{B_1, B_2, \ldots, B_b\}$ is a finite set of beneficiaries, $S={S_1, S_2, \ldots, S_s}$ is a finite set of services, $C=\{C_1, C_2, \ldots, C_c\}$ is a finite number of contexts, with $C_i = [Name, Beneficiary, Activation, Effect],$ $Ops=\{Op_1, Op_2, \ldots, Op_o\}$ is a finite set of context operations, $A=\{AI_1, AI_2, \dots, AI_n\}$ a finite set of algorithms to process context information, $OW = \{\dots OW_i, \dots\}$ is a finite set of instances OW_i of observations of the real world.

More details in:

Contexts and Context-awareness Revisited from an Intelligent Environments Perspective. J.C. Augusto. Applied Artificial Intelligence, Taylor & Francis (2022)



PERSONALIZATION, USER PREFERENCES ALIGNMENT



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DEALING WITH MULTIPLE USERS



"Achieving Multi-User Capabilities through an Indoor Positioning System based on BLE Beacons". M. Quinde, J. Giménez-Manuel, C. Oguego and J. C. Augusto. Proceedings of 16th Int. Conf. on Intelligent Environments. Madrid, Spain, 20-24 of July 2020.

Based on BLE beacons



iBeacon (Avvel International)





PREFERENCES SHARING

"Managing Preference Profiles in Multiuser Intelligent Environments". Juan Carlos Augusto and Andrés Muñoz. Proceedings of Citizen-Centric Smart Cities Services (CCSCS'2020) Workshop 20-21 July, Madrid, Spain.









SOME CHALLENGES AHEAD...

- How much information we will be willing to share with different smart environments (from which we do not know exactly their "real" policies): house, work, health, educational, entertainment, etc.
- How conflicting preferences will be solved?
- More on this towards the end...



- On the "Engineering Contexts" side of things we are behind what Industry needs.
- Many publications mention contexts and report on systems which use some sort of context related notion...

however, they are mostly ad-hoc, it is rarely explained how contexts are defined, designed, related, maintained, modified, etc.

For more on this see:

Engineering Context Updates. Juan Carlos Augusto. Proceedings of Citizen-Centric Smart Cities Services Workshop (CCSCS'2022). Biarritz, France. 20-21 of June, 2022.





TECHNOLOGY AND SOCIETY

Tesla's Privacy notice states:

"Your privacy is and will always be enormously important to us." ... "Tesla vehicles are equipped with a camera suite designed from the ground up to protect your privacy" <u>www.tesla.com/legal/privacy</u>

However, in 2023 it emerged during 2019-2022 Tesla workers have been sharing images of:

- car owners walking naked in the garden
- Road accidents where a child in a bike was hit by a Tesla car
- Some pictures captured by the cameras were turned into memes and circulated internally

Tesla says after this was discovered Tesla cars terminated the feature which allowed cars to send recorded videos to Tesla if the user consented in the initial agreement.

If a company with the resources of Tesla and the commitment to privacy stated above does this, what can we expect from the rest... (most of which have generic privacy statements just to cover themselves legally but says nothing specific nor reassuring).

And... did they not know this could happen?







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The introduction of technology has to be sensitive to the user and abide to the principle that the human is the master and the computer the slave and no the other way round (Dertouzos, 2001)

Michael Dertouzos (2001) Human-centered Systems.

Chapter in: The Invisible Future. P. Denning (editor) ACM Press, USA, pp 181–192.



THE 9 PRINCIPLES FOR I.E.

P1) to be intelligent to recognize a situation where it can help.
P2) to be sensible to recognize when it is allowed to offer help.
P3) to deliver help according to the needs and preferences of those which is helping.

P4) to achieve its goals without demanding from the user/s' technical knowledge to benefit from its help.

P5) to preserve privacy of the user/s.

P6) to prioritize safety of the user/s at all times.

P7) to have autonomous behaviour.

P8) to be able to operate without forcing changes on the look and feel of the environment or on the normal routines of the inhabitants' environment.

P9) to adhere to the principle that the user is in command and the computer obeys, and not viceversa.



Intelligent Environments: a manifesto. Juan C. Augusto, Vic Callaghan, Achilles Kameas, Diane Cook, Ichiro Satoh. Human-centric Computing and Information Sciences, 3:12, 2013. 2013. Springer. DOI: 10.1186/2192-1962-3-12 URL: http://www.hcis-journal.com/content/3/1/12



"A User-Centred Software Development Process". Juan Carlos Augusto. Proc. of the 10th Int. Conf. on Intelligent Environments,Shanghai, 2014. IEEE Press.

"Quality Traceability for User-centric Context-aware Systems in Intelligent Environments". N. Sakanga et al. Proc. of Internet of Healthcare Things Workshop, Yokohama, 2022.

"Towards Engineering Higher Quality Intelligent Environments: A Multi Case Study Approach". A. Santokhee et al. Submitted to an International Journal.



eFRIEND: A PRACTICAL GUIDE FOR DEVELOPERS

Generic Principles	Examples
Non-Maleficence and	System should proactively help and assist users
Beneficence	
User-Centred	Systems should be customisable to individual needs, preferences and requirements
Multiple Users	System should be aware of different needs and preferences of all individuals in a multi-user environment
Privacy	Users decide on, and can change, the level of acceptable recording, monitoring and tracking of activities
Data Protection	Users can determine level of information disclosure
Security	Provide adequate security measures and standards, appropriate to different environments
Autonomy	Freedom to customise, adjust, override, switch off
Transparency	To inform users of the pros and cons of the services
Equality, Dignity and	Help, regardless of age, technical background and ability
Inclusiveness	



eFRIEND: an Ethical Framework for Intelligent Environment Development. Simon Jones, Sukhvinder Hara, Juan Carlos Augusto. Ethics and Information Technology (17)12. March 2015, Springer.





CONCLUSIONS

- As usual the problem is not in the tools but on what humans make of them
- So we have seen there are shortcomings at all stages:
 - Sensors data acquisition
 - Sensor data processing
 - Interface between system and society
- Of course there has been progress and benefits: early diagnosis, fitness apps encouraging healthier lifestyles, etc.
- Despite the lack of engineering tools some systems have been built, however we need to improve their quality. At all stages, from regulations onwards, more interaction with AI/SE/HCI.
- Currently data being processed is mostly physiological. <u>What will happen when machines (and companies) know more about individuals' stressors and fears</u>?
- In the fourth helix of innovation: companies and politicians are not best placed to look after the common good, citizens and academics are, and <u>we have an important historical role here on</u> <u>making innovation safer.</u>



ONE WAY YOU CAN IMPROVE THINGS IS BY CONTRIBUTING TO THE: SMART HEALTH HANDBOOK

Write to me if you are interested: j.augusto@mdx.ac.uk





(link to access publications mentioned in these slides)



